

ShotSpotter Gun Crime Management (GCM)

Challenges with Traditional Gun Crime Management

PRIORITIZING AND TRACKING NIBIN LEADS

In recent years, gun crime has exponentially increased and a significant number of law enforcement agencies have faced budget cuts, leaving departments overwhelmed and understaffed. As a result, prioritizing relevant leads and tracking assignments have both proven to be tremendously challenging. Many agencies are currently managing NIBIN leads manually in an RMS, Excel spreadsheets, or other siloed systems. This creates a disjointed and disorganized workflow that makes it difficult to tie evidence together, track activities, or gain insight into resource allocation, resulting in lower clearance rates and higher levels of burnout.



Manually inputting a large volume of NIBIN leads is time-consuming and error-prone



Processes to determine linkages across associated cases are inefficient



No systematic way to prioritize and track case assignments, workflows, and follow-ups across siloed applications



Limited operational insight, reporting, and actionable feedback to share with stakeholders

Best Practices in Action

SHOTSPOTTER GCM SOLVES THE MOST COMMON CHALLENGES IN SHOOTING CASES

ShotSpotter GCM (Gun Crime Management) is here to help law enforcement solve the challenges they face. Adhering to **core CGIC principles**, ShotSpotter GCM makes it easier to collaborate with internal and external stakeholders as well as capture and quantify key information needed for a successful outcome.



Automate input of NIBIN leads



Immediately identify associated gun crime cases



Centralized system prioritizes and tracks cases showing status and necessary follow-ups



Drive operational insights, satisfy reporting requirements, and provide feedback to stakeholders

CGIC BEST PRACTICES

- 1 Comprehensive Collection**
- 2 Timeliness in Actions and Information**
- 3 Investigative Follow-Up**
- 4 Feedback and outcomes**



Addressing gun crime requires systematic, organized, and focused investigative effort. Putting a tool like ShotSpotter Gun Crime Management in the hands of our nation's criminal investigators will make them more efficient and effective at what they do. That will lead to more solved cases, more prosecutable arrests, and more serial offenders off the streets."

Tom Chittum Vice President, Analytics and Forensic Services,
ShotSpotter (former ATF Associate Deputy Director)