



The global leader in gunfire detection and location technology

ShotSpotter's solutions help law enforcement officials and security personnel quickly identify, locate and deter gun violence in their communities.



Helping Customers Maximize Their Investment to Further Reduce, Mitigate and Prevent Gun Violence.

Vision and Mission

Our vision is to create a world where all communities can be safe and free from the fear of gun violence. Our mission is to leverage ShotSpotter technology, service and thought leadership to reduce, mitigate and prevent gun violence.

SST Service Solutions — Quality Customer Support and More

Every customer is provided with full technical support and an additional services package designed to maximize the benefits of the ShotSpotter technology and to ensure positive results.

The service solutions bundled with each ShotSpotter installation offer valuable resources to help our customers better respond to gunfire events, collect evidence quickly and thoroughly, offer evidentiary support in the prosecution of gun crimes, and to better predict gunfire incidents in the future.

ShotSpotter is an extremely professionally run company that provides a product and service that is invaluable to law enforcement.

Sergeant Robert Wetzel, Rochester PD, Rochester, NY

ShotSpotter offers very useful tools in recovering guns, as well as solving shootings. I have only had contact with the training staff and review center staff, and they have been extremely helpful and timely in their responses.

Deputy Chief Brian Louie, Sacramento PD, Sacramento, CA

ShotSpotter is an important tool in identifying the true nature of our gun violence by capturing the total numbers of gunfire, along with the data relating to the exact locations, days of the week, and times of the day.

Richard Iardella, Public Safety Liaison, Wilmington, DE

The Fight to Stop Gun Violence Starts with ShotSpotter®

ShotSpotter Forensic Products — Building a Strong Case

ShotSpotter Forensic Products are available to support our customers' Investigation efforts and strengthen their court cases. We offer the following services:

- **Forensic Audio Search** – A critical analysis of all audio data from each gunshot incident.
- **Enhanced Incident Report (EIR)** – A compact, portable synopsis of a gunfire incident as automatically captured by ShotSpotter with any relevant notation, including all available audio clips.
- **Detailed Forensic Report (DFR)** – A court-admissible, detailed breakdown and reporting of one or more shooting events. It includes an incident timeline, accurate shot count, precise shot times, and individually mapped gunshot locations.
- **Expert Testimony** – ShotSpotter expert witnesses are available to provide a detailed, yet simplified, overview in a court case so that a judge or jury can more fully understand the shooting event and the results of a forensic analysis.

ShotSpotter Integration Services — Working Together Seamlessly

We offer a range of integration services for customers to export ShotSpotter data to law enforcement agencies systems:

- **Computer Aided Dispatch (CAD)** – ShotSpotter data uploaded to CAD system in real-time.
- **Records Management System (RMS)** – ShotSpotter data uploaded to RMS database.
- **Video Management Server (VMS)** – uses ShotSpotter data to activate cameras in coverage area in an effort to record crime scene or suspect fleeing.
- **License Plate Reader (LPR)** – uses ShotSpotter data to activate cameras in the coverage area in an effort to read vehicle license plates.
- **Parolee Tracking** – checks if parolee is within vicinity of a ShotSpotter incident.
- **Unmanned Aerial Vehicle (UAV)** – upon ShotSpotter activation, a UAV drone flies above the shooting location.

For more Information visit www.ShotSpotter.com or follow SST and ShotSpotter solutions on Twitter, YouTube, Facebook, and LinkedIn or read our latest Blog. The National Gunfire Index can be downloaded at www.ShotSpotter.com/2016ngi. ©2017 ShotSpotter®, Inc. All rights reserved.

Data Analytics — Valuable Information for Proactive Policing

- We offer ShotSpotter customers detailed gun crime pattern analysis and additional data that can help cities address pervasive problems in areas of high illegal gun activity.
- Predictive policing can be implemented by using ShotSpotter statistical data to forecast when and where gunshots will emerge.



ShotSpotter Incident Review Center (IRC) — We're All Ears

ShotSpotter customers also benefit from immediate access to our IRC during any gunfire alert:

- SST acoustic analysts in the IRC receive extensive and on-going training on how to expertly review and classify gunfire by distinguishing gunshots from other impulsive sounds.
- Once an alert is generated, it is immediately sent to our trained acoustic experts who then analyze each incident in mere seconds, determining if the sound is gunfire.
- Analysts are trained to identify additional contextual information — such as multiple shooter alerts, full automatic weapons alerts, or a moving shooter — that can prove to be essential tactical intelligence for law enforcement agencies responding to these crimes.

24/365 Technical Support — Always Ready to Provide Assistance

- ShotSpotter customers have full access to our high quality technical support around the clock.

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