

# ShotSpotter® Respond™

Real-Time ShotSpotter Alerts for Police Officers



## Deliver Real-Time Gunshot Alerts to Mobile, Desktop or Browser.

### ShotSpotter Respond

ShotSpotter Respond makes it easy for all law enforcement personnel to receive instant alerts – no matter where they are or what they are doing. These 'always on' push notifications of gunshot incidents are instantly sent to a user's device in real-time ensuring department personnel never miss an alert. With ShotSpotter gunshot alerts delivered in real-time to a mobile device or to the MDC in a patrol car, officers can respond safely and with confidence.

### Respond With More Situational Awareness

ShotSpotter gives access to the nearest street address to self-dispatch when the situation warrants; gunshot audio to gain situational awareness, and the precise location of the gunshot to determine safer approach tactics and search for evidence. Anytime, anywhere access enables greater situational awareness at crime scenes and helps reduce risk for officers in the field.

### Enhancing Officer Safety

ShotSpotter Respond's low light interface gives immediate access to incident details; including street view, time since trigger pull and intelligence from IRC analysts.

### Minimal IT Involvement Required

ShotSpotter Respond download and provisioning is simple and requires minimal IT involvement. Users have the option of downloading the app to their iOS or Android device, accessing from a web browser, or from a Windows desktop application that has been pre-installed by IT.

## Available Downloads

### Mobile

ShotSpotter Respond is available as a free download from the Apple App Store and Google Play and requires a ShotSpotter® Flex login and agency access to the ShotSpotter Respond app.

### Desktop

ShotSpotter Respond can be installed as a Microsoft Windows application with audible incident pop-ups, desktop and start menu icons. Agency IT teams can download and distribute the ShotSpotter Respond app from a Microsoft Installer Package.

### Browser

ShotSpotter Respond can also be accessed using Chrome or Firefox browsers at [respond.shotspotter.com](http://respond.shotspotter.com).

## Key Benefits

- Access to ShotSpotter alerts on the beat with your phone, at home on your tablet or desktop in the office, and MDC in the squad car

- Push notifications mean you never miss a gunfire incident regardless of where you are or what you are doing
- Simple provisioning for new agencies and new users – resulting in minimal IT involvement and overhead at the agency level
- 25 meter evidence search area and time since trigger pull delivered via a low light user interface with daytime/nighttime user interface views

## Key Features

- Real-time ShotSpotter gunshot alerts with unique audible alert
- Precise gunshot location and round count
- Time since trigger pull
- 360-degree street view and 25-meter evidence search area
- 7-day, 3-day and 24-hour incident list and map view
- Daytime/nighttime user interface themes
- Users can view agency district/beat and ShotSpotter coverage area on the map

*“ShotSpotter Respond is very straightforward and easy to use and lets us know the address and how many shots are fired. We get the information live – anywhere, anytime – without having to exclusively rely on dispatch to call us or take the time to log on to a system.”*

*– Captain Tony Bontrager  
South Bend Police Department*



For more information visit [www.shotspotter.com](http://www.shotspotter.com), email [info@shotspotter.com](mailto:info@shotspotter.com), or call us at +1.888.274.6877.

The National Gunfire Index can be downloaded at [www.shotspotter.com/2016ngi](http://www.shotspotter.com/2016ngi).

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